


Search Notes 	Application/Control No. 10602444	Applicant(s)/Patent Under Reexamination OLDHAM ET AL.
	Examiner THJUAN K ADDY	Art Unit 2614

SEARCHED

Class	Subclass	Date	Examiner
370	352	5/21/10	TKA
379	265.04	5/21/10	TKA
379	269	5/21/10	TKA
379	265.09	5/21/10	TKA
370	353	5/21/10	TKA
370	354	5/21/10	TKA
370	355	5/21/10	TKA
370	356	5/21/10	TKA

SEARCH NOTES

Search Notes	Date	Examiner
EAST: search terms: remote; agent; PSTN; circuit-switched; packet-switched; Internet; call; contact; center; ACD; gateway; convert; node; connection; path; link; bi-directional; local; internal	5/21/10	TKA
EAST: michael near2 oldham.in.	5/21/10	TKA
US-PGPUB: (forward\$5 or rout\$5) near4 voice and (establish\$5 or creat\$6) near5 path near6 remot\$6 near2 (calling or originating) near2 node near5 gateway near6 (circuit-switched or (circuit near switched) or PSTN or MSC) and gateway and (rout\$6 or forward\$5) near6 voice near2 data near6 remot\$6 near4 destination near node near8 (circuit-switched or (circuit near switched) or PSTN or MSC).clm.	5/21/10	TKA
US-PGPUB: (bidirection\$6 or bi-direction\$6) and (acd or (call near center)) and remot\$5 near2 (operator or agent or representative) and (pstn or circuit-switch\$5 or (circuit near switch\$5)) and (internet or packet-switch\$5 or (packet near switch\$5) or (data near network)) and gateway and conver\$7 and (agent or operator or representative or telephone or phone or device or terminal) near3 local\$5 near3 (gateway or internet or packet-switch\$5 or (packet near switch\$5) or (data near network)).clm.	5/21/10	TKA
US-PGPUB: 370/352 and first near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and second near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and conver\$6 and bi-directional.clm.	5/21/10	TKA
US-PGPUB: conver\$7 near4 ((circuit near switch\$6) or circuit-switch\$5) near voice near data near5 ((packet near switch\$5) or packet-switch\$5) near voice near data and remot\$6 and gateway.clm.	5/21/10	TKA
See attached EAST Search History: US-PGPUB	5/21/10	TKA
See attached EAST Search History	5/21/10	TKA

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INTERFERENCE SEARCH

Class	Subclass	Date	Examiner
370	352	5/21/10	TKA
370	353	5/21/10	TKA
370	354	5/21/10	TKA
370	355	5/21/10	TKA
370	356	5/21/10	TKA
379	265.09	5/21/10	TKA

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